

Policy Clarifications – SNAP

PFS-17428-504

Submitted: 01/15 **Agency:** CAOs

Subject: Turbo Tax Applications

Question:

County Assistance Offices are receiving faxed applications from Turbo Tax. How should CAOs handle the applications for SNAP benefits received from Turbo Tax?

Response By: Division of Federal Programs

Date: 1/29/2015

If the application received from Turbo Tax meets the requirements of an identifiable application, the application must be accepted and processed for SNAP benefits.

An identifiable SNAP application contains a name, address, and signature.

If the address on the application indicates the applicant does not live in the county where the application was received, the CAO must forward the application to the correct CAO.

Reminder: These applications must be evaluated for expedited SNAP.

Please direct additional questions to your Area Manager.