

# Policy Clarifications - Food Stamp PFS13664576

Submitted: 4/3/07

Agency: CAOs

Citations: [FSH 504.43](#); [FSH 576.4](#)

## **Subject: Notice of Missed Interview (NOMI) at Renewal**

If a renewal packet, with a telephone renewal appointment scheduled, is sent to the food stamp household and the household does not return the renewal forms or contacts the CAO as instructed, must a Notice of Missed Interview (NOMI) be sent?

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**Response By: Division of Federal Programs**

**Date: 4/5/07**

No. The household has not reapplied for food stamp benefits, so the household is not entitled to a NOMI. However, if the household returns the renewal forms as instructed but does not keep the telephone interview, the CAO must send a NOMI.

The nuance between the two circumstances in the above paragraph is the household did not submit a renewal application. The CAO is under no obligation to send a NOMI if an application for food stamp benefits has not been submitted. Continue to send the confirming notice when the certification has ended as required in Food Stamp Handbook [577.4](#).