**Policy Clarification**

**Medicaid – All**

**PMA-19508-338**

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| **Submitted: 6/26/19** | **Agency: CAOs** |
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| **Subject: HealthChoices Intranet Site**  **Question: Has the HealthChoices intranet site been moved? The link at** [**http://dpwintra.dpw.state.pa.us/HealthChoices/custom/general/forms/form\_cao\_adoption.asp**](http://dpwintra.dpw.state.pa.us/HealthChoices/custom/general/forms/form_cao_adoption.asp) **no longer works.** |

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| **Response by: Division of Health Services** | **Date:** |

The HealthChoices intranet site has been moved. The new link to access the site is <http://www.dhs.pa.gov/hc-landing/index.htm>.

A login page will be presented. Caseworkers can log in with their CWOPA and password.

If a caseworker needs to request a correction to Managed Care Organization (MCO) coverage, the “CAO Correction of MCO Coverage Forms” are located under “Forms.”

To access the “CAO Correction of MCO Coverage Forms,” caseworkers must register for access. To register, send an email with your name and CWOPA to [RA-PWHCExtranetApvr@pa.gov](mailto:RA-PWHCExtranetApvr@pa.gov) to request access.

The policy handbooks will be updated to reflect the new links.