**Policy Clarifications – Other  
Medicaid - All  
PO-18576-910  
PMA-18576-910**

**Submitted: 07/17 Agency: CAOs**

**Subject: Processing MA Overpayments for individuals enrolled in the HIPP Program**

**Question**: **Is the County Assistance Office (CAO) responsible for processing MA overpayments for individuals enrolled in the HIPP program? If so, what is the process for HIPP MA overpayments?**

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| **Response By: Division of Health Services** | **Date: 07/10/17** |

Yes. MA cases with potential overpayments should be reviewed to determine if the individuals are enrolled in the HIPP Program. To identify a HIPP MA case, review the TPL screens CQITYP and CQICAR in CIS. If the indicator in the HIPP field is “Yes”, then the individual is enrolled in HIPP.

If it is determined that an MA overpayment exists, a HIPP program representative will determine if a HIPP overpayment exists and the dollar amount of the overpayment. To obtain a determination of the HIPP overpayment:

1. A Supervisor or Manager designated by the CAO will email the Regional HIPP Office with the case information, period of MA eligibility, and the affected individuals, requesting they determine if there is an overpayment and the amount.

The HIPP Regional Office addresses, email addresses, and the counties which each office serves are located in MA Handbook Chapter 317, Appendix I.

1. If the HIPP Regional Office determines there is an overpayment, process the overpayment using the information provided by the HIPP Regional Office.

**NOTE:** It may take up to 30 days for the HIPP Regional Office to determine the MA overpayment and email the CAO.

Once a response from the HIPP Regional Office is received, the CAO will follow the current procedure for filing an overpayment outlined in OPS130401. The CAO will also collect fee-for-service claim information as individuals enrolled in HIPP may have fee-for-service claims.